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## UTILITY PATENT APPLICATION **TRANSMITTAL**

Attorney Docket No. ORCL5638/OID-2000-137-01 First Inventor or Application Identifier CHENG

Methods and Systems for Customer Lifecycle Definition and Categorization

(Only for new nonprovisional applications under 37 C.F.R. § 1.53(b), Express Mail Label No.

EL 426 709 844 US

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1. X * F (S)		ADDRESS TO: Box Patent Application Washington, DC 20231						
FEES, A SMA	see 37 C.F.R. §§ 1.63(d)(2) and 1.33(b).  ITEMS 1 & 13: IN ORDER TO BE ENTITLED TO PAY SMALL ENTITIALL ENTITY STATEMENT IS REQUIRED (37 C.F.R. § 1.27), EXCEPT ID IN A PRIOR APPLICATION IS RELIED UPON (37 C.F.R. § 1.28).	15. Other:						
16. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment:  Continuation  Divisional  Continuation-in-part (CIP)  Of prior application No:  Prior application information:  Examiner  Group / Art Unit:  For CONTINUATION or DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 4b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.  17. CORRESPONDENCE ADDRESS								
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Name (i Signatur	Print/Type) Alan W. Young	Registration No. (Attorney/Agent) 37,970  Date JUNE 29, 2000						

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